



ONYX

CLIMBING WALL

Conditions of Use

Participation Statement

The British Mountaineering Council recognises that climbing and mountaineering are activities with a danger of personal injury or death. Participants in these activities should be aware of and accept these risks and be responsible for their own actions and involvement”.

Onyx Climbing Ltd operates an indoor bouldering wall, including training facilities and equipment. Bouldering is a form of free climbing, conducted at low-level and does not require the use of ropes or harnesses. If you fall off the wall, you will impact on crash matting. This matting does not guarantee your safety.

Although the climbing wall is an artificial environment, the risks involved are no less serious than when climbing outside on real rock or a mountain.

- Holds & Volumes : There is an additional risk that the climbing hand/foot holds may spin, break, or come away from the wall entirely. Volumes are designed to enhance the quality of climbing but you must be aware of and accept that when climbing above them, there is additional risk of falling on to them.
- Crash Matting : under the bouldering walls is designed to provide a more comfortable landing for climbers falling or jumping from the bouldering wall. The crash matting does not make the climbing any safer and the risk of a fatal injury does exist. Broken and sprained limbs are common on this type of climbing wall despite the crash matting. Uncontrolled falls are likely to result in injuries to yourself or others. Climbing beyond your capabilities on any wall is likely to result in a fall. Any fall may result in an injury despite the safety systems in place to avoid it. You must make your own assessment of the risks whenever you climb.
- Our Duty of Care : The rules of the climbing centre set out below are not intended to limit your enjoyment of the facilities. They are part of the duty of care that we, as operators, we owe to you, the customer, by law. As such they are not negotiable and if you are not prepared to abide by them then the staff reserve the right to refuse admission or politely ask you to leave. There are a number of Good Practice posters around the centre, and we encourage you to speak to staff if you have any questions.
- Your Duty of Care : You also have a duty of care to act responsibly towards the other users and the staff of the centre. Statements of Good Practice are posted around the centre adjacent to the relevant facilities. These describe accepted methods of use and how customers would normally be expected to behave towards each other.
- Unsupervised Bouldering : Before you climb without supervision the centre expects you to have a thorough understanding of the basic safety knowledge required to use the centre. You must be able to describe the dangers involved with bouldering and accept the risks involved. You are required to register to say that you are prepared to abide by the Code of Practice and that you understand the risks involved in your participation. Anyone who has not registered is classed as a novice and must not climb without the direct supervision of a registered adult. Staff will provide whatever help and advice they can, but instruction in the use of equipment or climbing techniques will only be provided where it has been booked and paid for in advance. If you are not confident in the use of any climbing equipment or technique, then do not attempt to use it without the supervision of someone who is competent to do so.
- Supervised Climbing : Any adult who has registered and passed the competency test at the centre may supervise a MAXIMUM OF TWO novice climbers as long as they are prepared to take full responsibility for the safety of those people. Supervised climbers must be signed in on the Adult Novice Supervision Form at reception on each visit. Groups of three or more novices may only be supervised by an instructor holding a relevant Mountain Training qualification.
- Children : All children in the centre must be supervised by a registered and safety assessed adult unless they are aged 14 or over and have passed the junior sign off; an assessment conducted by staff to



prove competency. The minimum age for use of the climbing wall is aged 4 years old. Under 18's are restricted from using certain training equipment and walls; these are indicated by signage around the wall.

- Training equipment: The use of training equipment carries additional risks that will vary for all individuals; as such, customers agree to use any training or conditioning equipment at their own risk. We strongly recommend that no training or conditioning equipment is used without first seeking professional instruction.
- Personal belongings: Onyx Climbing Ltd will not accept any responsibility for the theft, loss or damage to any personal belongings left unattended on these premises.
- Lost property: Any items left behind after the centre has been closed will be stored in lost property and will be kept for 3 months before being donated to charity or disposed of. Although we will always endeavour to return items to their rightful owner, Onyx Climbing Ltd does not take responsibility for any items held in lost property.
- Behaviour: Anyone who we reasonably believe to be under the influence of alcohol, drugs, or any substance we believe could affect their ability to exercise safely will be required to leave the premises. Anyone being aggressive, abusive or being racist / sexist / homophobic or otherwise discriminatory will not be tolerated. If you experience or witness any form of discrimination or abuse, please report it to a member of staff.
- Photography: Onyx Climbing or authorised third parties, reserve the right to take photos or videos within the premises upon consent of the individuals who will appear. This will only be used by onyx Climbing or authorised third parties for advertising or publicity purposes.

ONYX Climbing Ltd
Reviewed 1/10/23

Climbing Code of Practice

To make Onyx Climbing Wall a fun and enjoyable place for everyone and to keep everyone safe, you must adhere to the following Code of Practice:

- All participants should register their visit at reception prior to climbing.
- Climbing shoes should be worn when climbing on the climbing surface (barefoot is not permitted).
- Personal belongings should be kept off the mats, this includes phones, keys, drinks bottles and bags etc which should be stored in the cubby holds provided.
- No food or drink is permitted on the mats.
- Remove all items from your pockets that may fall out on to someone else.
- It is advised for you to remove rings from fingers to avoid injury or damage.
- Never stand underneath another climber, stand off the mats when not climbing where possible.
- Whenever possible down climb or if this is not possible, use a controlled (planned) jump. It is your responsibility to ensure that you can climb down or land safely.
- Never climb on to top of the climbing wall.